



: In order to pass unnoticed in the UK, the visitor must learn not to make a fuss. If the receptionist ignores you or the soup is cold, say nothing. You can purse your lips or raise one eyebrow quizzically, but you mustn't complain.

Expressions to learn: Keep your voice down, they'll hear you.

Avoid saying: I demand to see the manager!

In order to be popular guest, the foreign visitor must learn how to apologise. 'Sorry' is one of the most important words in the vocabulary of any true Brit.

Expressions to learn: After you. Allow me.

Avoid saying what you really think.

while some nationalities greet one another by kissing twice or even three times and embracing noisily, avoid this in Britain. When you greet Britons for the first time you must offer them your hands - the ends of the three fingers is quite sufficient.

Extract from "The How To Be British Collection", Martyn Ford and Peter Legon, 2010

1. Write the paragraphs' titles: **Politeness - Meeting and greeting - Complaining**

2. Find the English equivalents in the text:

- faire des histoires : = se plaindre :
 - s'excuser : - se saluer :
 - s'étreindre (se prendre dans les bras) : - éviter :

3. Complete this grid with these activities :

complain - be polite - make a fuss - kiss strangers - shake hands with strangers - apologise

In the UK..	
you must....	you mustn't...
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

4. Complete these sentences about British people with **must / mustn't**

- a) In the UK, you drive on the left.
- b) In the UK, you drive on the right.
- c) In the UK, you pay in pounds.
- d) In the UK, you wear a uniform at school.
- e) In the UK, you be late.
- f) In the UK, you be rude (*rude ≠ polite*)